

Teams governance and adoption assessment

EVOLVE YOUR GOVERNANCE AND ADOPTION PLAN

Habanero helps organizations fine-tune their governance model and adoption strategy through a tactical 5-day review and assessment. In this engagement, we pull together necessary insight and key stakeholders to review what's working and pinpoint elements of the current configuration or support model that need to evolve to align with best practices for new cloud-based M365 modern workplace applications.

The result of this effort will be a plan that defines a clear set of next steps for evolving the current state of governance and closing the gaps to a better employee experience.

WHAT'S INCLUDED IN A 5-DAY ASSESSMENT

- **Kickoff and onboarding**
 - Review key activities, resources required and target timeframe
 - Business orientation and introduction to key stakeholders
 - Establish measurable goals and objectives
 - Background context captured through a questionnaire
- **Current state review**
 - Review any existing governance plans (e.g. SharePoint)
 - Understand which controls and measures are in place today
 - Understand what is working, what is not and why
 - Review current roles and responsibilities required to support the M365 platform
 - Identify the initial gaps existing between current and intended state
- **Governance planning**
 - Review best practices for M365 Governance (including a focus on Teams)
 - Identify courses of action to remediate issues
 - Recommend staffing model and upskilling changes needed to effectively support the M365 platform and adoption support services required
 - Develop an operational RACI model and recommend governance committees
- **Recommendations**
 - All recommendations will be documented and reviewed including recommended next steps for evolution of M365 governance

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Habanero helped us build an integrated governance, onboarding and operational support model that allowed us to iterate through the business, group by group to ensure a successful adoption. As each business unit was onboarded, we ensured they were provided migration and training services to get them up and running, while also providing a post-launch support structure that not only provided help to end users, but to also supported continuous improvement.

NOELLA TROTTER, FIRST WEST CREDIT UNION